VOLUNTEER LAWYERS STOPPING INJUSTICE





Suzanne Pontinen Executive Director

Reflecting on the past year brings to

mind the many exciting challenges that have been met, expanding our fundraising and finding new ways to increase client services while "tightening our belts" in every possible way.

With the help of our wonderful community partners, VLN has made important gains. We've increased full representation services despite fewer staff. We increased brief legal services provided at walk-in clinics, such as phone calls, drafting paperwork and writing letters. At our Consumer Protection Workshop, we saved almost 100 clients an average of \$5,000 each, money essential to meeting their basic human needs. VLN is leaner and more focused on outcomes than ever in these troubling times when low-income families need help most.

And thanks both to our faithful donors and new partners, VLN's year finished with a healthy budget surplus, providing reserves essential to our continuing service and growth.

Now we're gearing up for more challenges and the opportunities they will bring. Together, we can make a positive difference in the lives of our clients. Together, we can advance our mission to ensure that no one is deprived of justice based on economic status.

Sugare R. Portrain

2009-2010 was an engaging period of implementation for

VLN as we embarked on our new strategic plan, following a productive period of planning and transition. Under the leadership of Suzanne Pontinen, Executive Director, and Martha Delaney, Assistant Executive Director, it was a very successful year filled with many accomplishments. Despite the economic downturn, VLN ended its budget year with a healthy surplus, allowing the Board to replenish VLN's depleted cash reserves. Largely, this was a result of a successful first VLN Benefactors' Annual Pro Bono Picnic, netting nearly \$60,000.

At the same time, VLN increased its full representation cases by 10%, limited-scope services by 34% and brief legal services through its Linea Legal Latina (Spanish Hotline) by 30%. We also launched a new Bankruptcy Advice Clinic and an Expungement Workshop, and in collaboration with other agencies created an interactive online resource to assist pro bono attorneys.

Even with the continuing economic uncertainties, VLN is well positioned for the coming years to flourish and increase its services to those most adversely affected.





Jon Bye Board Chair



Karen Canon has demonstrated exemplary service providing

pro bono services to low-income clients. She has done this in many capacities, including providing direct services, assuming leadership positions at VLN, and serving on numerous statewide legal service committees.

Having volunteered for 23 years with VLN, Karen says, "I decided that I needed to make volunteer work a part of my daily practice. When I first got to Minnesota, VLN was the primary free legal aid service. Today, the work that VLN does is even more important." Currently, Karen is Chief Regulatory Counsel for U.S. Bank.

Since becoming a lawyer, Karen has sought to make community service a definitive aspect of her career. In 1998 Karen was instrumental in developing the award-winning Brian Coyle Clinic in south Minneapolis in partnership with the Dorsey & Whitney law firm and U.S. Bank. Karen is a driving force at the clinic, regularly volunteering her time providing legal services to clients, and recruiting, training and organizing her co-workers at U.S. Bank.

Karen has worked tirelessly to promote the delivery of high quality legal services to low-income people in Minnesota and raise awareness within the legal community of the unmet need and the obligation for private attorneys to work in partnership with legal service providers to help meet that need.

VLN serves the working poor, especially in its limited-scope service clinics.

YEAR AT A GLANCE

Volunteer Lawyers Network's probono volunteers assisted more than

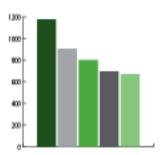
7,500

clients during 2009 -2010 with a variety of legal issues including:

- · Garnishment as creditors become more aggressive, claiming income and assets protected by law.
- · Default judgments that are at an alltime high - often without debtor notification or representation.
- · Medical debt that is rising sharply due to layoffs and lack of insurance.
- · Domestic violence, which is always a problem but on the rise in these turbulent economic times.
- · Child custody issues as this period of instability and stress threatens child safety and care.

TOP AREAS OF LAW

- Bankruptcy
- Private Landlord / Tenant
- Custody / Visitation
- Immigration / Naturalization
- Divorce / Separation / Annulment



TOTAL SERVED AT VLN'S FOUR LARGEST CLINICS CLINICS

clients received one-on-one service

clinic consultations in housing, family,

Legal Access Point: 1,246

youth, and consumer law.

5,009

- Family Justice Center: 804
- Housing Court: 665
- Conciliation Court: 433



TOP COUNTIES SERVED

1000 2000 3000 4000 5000

Hennepin

Ramsey

Dakota

Washington

Anoka

TOTAL SERVICES PROVIDED

Advice: 5,585

Brief Services: 1,699

Full Representation: 301



1,699 clients received brief services at VLN clinics. Brief services assist clients by writing letters, reviewing and explaining paperwork.

(All statistics include Linea Legal Latina)

2,331

clients received telephone legal advice, including over

clients served through Línea Legal Latina's Spanish Hotline.

Our mission is to promote access to justice and the administration of justice by providing legal services to low-income people, primarily in Hennepin County, through volunteer lawyers.

VOLUNTEER OF THE YEAR

Bill Fisher has been a steady volunteer, a leading bankruptcy attorney and an

advocate striving to bridge the gap between everyday people and the legal system for over two decades. "I volunteer because I believe the system itself works better when people have the chance to actually talk to a lawyer." As an attorney with Gray Plant Mooty for over 25 years, Bill has seen the triumphs and pitfalls of justice. He volunteers with VLN to make a real difference.

As a bankruptcy volunteer, Bill sees people in financial turmoil. Competent, affordable representation and direction are invaluable to anyone facing a legal issue. VLN, through clinics and exceptional networking, connects clients in need with what is often their only option for justice. Pro bono legal counsel can mend a broken home, inspire confidence and provide desperate clients an opportunity to get back on their feet. Volunteers can help clients navigate a confusing legal system. "Too often, people find themselves overwhelmed, juggling the various aspects of life. To then deal with a legal issue can be the tipping point in a person's life."

Today, VLN is offering more clinics, conducting more workshops and serving more clients than ever before, so the need for volunteers is at an all-time high. In this regard, Bill is adamant. "We can always use more volunteers, always. Without VLN, there would be hundreds of people who wouldn't know what their rights are, who would not be represented and who would be lost to the system."

Today, with over

active volunteers, VLN is one of the nation's most respected volunteerbased nonprofit providers

of legal services.





to Volunteer **Lawyers Network** seeking representation in a

divorce and custody matter. Leo was particularly concerned about protecting his relationship with his children. Leo's case was the first one taken as part of VLN's partnership with the Collaborative Law Institute of Minnesota. Knowing from

previous experience how difficult it is to go through the legal system without representation, Leo says this time around was "totally different, just the opposite of everything I went through the first time. It's not just the money; emotionally people are going through a lot. I just want to say thank you."

With the help of volunteer attorney Jane Van Valkenburg, Leo and his wife were able to

reach an agreement on all issues including a shared custody arrangement that met everyone's needs. Leo's case is a testament to VLN's mission that everyone deserves access to experienced, competent legal representation - regardless of economic or social standing. Jane says, "Every time there is a grant given, more people are able to be served. Every time a lawyer steps up, it gets someone out of a difficult situation."

AREAS OF LAW

Administrative Bankruptcy

Civil

Criminal Expungement

Debtor/Creditor

Employment

Family (Adoption, Custody, Marital Dissolution)

Immigration

Landlord/Tenant

Real Estate

Unemployment Compensation

VLN volunteers can represent both sides of the family dynamic - custodial and non-custodial parents something many legal aid and pro bono legal services are unable to do.

VLN paneled

full representation family law cases.

LÍNEA LEGAL LATINA

11 cosas que usted no sabía acerca de Línea Legal Latina...

(11 things you didn't know about the Spanish Hotline...)

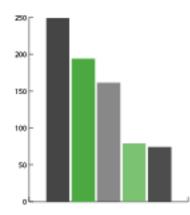
Línea Legal Latina (LLL) has 36 Spanish-speaking volunteer attorneys.

Sometimes those who don't speak English fall victim to unscrupulous people, and in their fruitless struggle to gain justice, simply give up. LLL provides those in the Spanish-speaking community who cannot afford an attorney access to the courts.

LLL holds two Spanishlanguage clinics every week, providing brief assistance with pro se pleadings and letters, and reviewing legal documents in family law, immigration, housing, and consumer law cases.

TOP 5 LEGAL ISSUES AT LLL:

- Divorce / Separation / Annulment
- Immigration / Naturalization
- Custody / Visitation
- Support (includes Child Support, Alimony)
- Collection / Reposession / Deficiency / Garnishment



LLL assisted more than 1,300 clients through telephone advice, clinics and workshops.



Diana Villella Larson LLL Manager

Milca Dominguez de Corral LLL Administrator

LLL has helped numerous people with custody cases where the father has been deported and the mother needs to get a passport in order to return to her home country.

TOTAL SERVICES PROVIDED: Telephone Advice: 959 Brief Services: 400

LLL helps clarify misconceptions in the Spanish-speaking community. Many clients are undocumented and are reluctant to take action for fear of deportation.

TOP COUNTIES SERVED:

- Hennepin: 741
- Ramsey: 336
- Dakota: 113



LLL has more than 15 non-attorney Spanishspeaking volunteers who provide attorneys information and resources.

> LLL is expanding to the suburbs, where there is a greater need due to lack of Spanish-speaking service providers and self-help centers in the courthouses.



VLN's volunteers staff 13 legal

clinics in downtown Minneapolis and various locations in the Hennepin County community. Glen Drew, Clinics and Case Placement Coordinator, provides lawyers with support and useful resources to help them provide legal advice and brief services to low-income persons at several of these clinics.

One of the busiest clinics Glen coordinates is the Legal Access Point Clinic (LAP) located in the Hennepin County Government Center. Glen recalls one client who came to LAP seeking help after being sued by a creditor. The client had paid \$1,500 to a debt settlement company, but the company had not forwarded any of the money to the creditor or taken any steps to settle the suit on her behalf. With assistance from a volunteer attorney at LAP, the client sent a letter to the company canceling the contract. The company not only cancelled the contract, it refunded of all the funds she had paid to it. The attorney also helped her to properly draft and serve an answer to the lawsuit. The brief service this attorney was able to provide at the clinic yielded positive and dramatic results for this client.

During Glen's three years working at VLN, he has seen the organization strengthen and evolve, but he says, "The vision remains the same. VLN's work does impact people's lives. Keeping a roof over someone's head has an immediate effect by preventing a family catastrophe. VLN employs creative and dedicated individuals ready to make a change for the better in the face of everincreasing challenges."

VLN WALK-IN CLINICS

Bankruptcy Clinic Conciliation Court Clinic Family Law Clinic Housing Court Project Legal Access Point Clinic

COMMUNITY CLINICS

Brian Coyle Center The Minneapolis Urban League Real Estate Clinic The Minnesota Indian Women's Resource Center Park Avenue Methodist Phyllis Wheatley Community Center Sexual Violence Center Simpson House Clinic Youth Law Clinic

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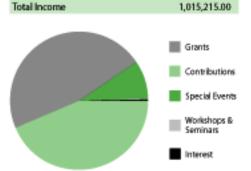
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FINANCIAL REPORT July 1, 2009 - June 30, 2010

2009 - 2010 Audited Financial Statement

INCOME

Grants	444,001.00
Contributions	476,093.00
Special Events	90,864.00
Workshops & Seminars	3,555.00
Interest	702.00



EXPENSES

Program & Services	595,673.00
Management & General	133,803.00
Fundraising	90,804.00
Total Expenses	820,280.00



BALANCE SHEET June 30, 2010

ASSETS

Cash & Cash Equivalents	300,243.00
Accounts Receivables	177,258.00
Prepaid Expenses	5,412.00
Net Property & Equipment	58,135.00
Other Assets	4,568.00

Total Assets	545.626.00

LIABILITIES AND NET ASSETS

Total Liabilities & Net Assets

Payroll Liabilities	44,959.00
Accounts Payable	807.00
Net Assets	499,860.00

545,626.00



VLN extends it appreciation and gratitude to the wonderful talents and generosity of our volunteers.

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VLN's mission is to promote access to justice and the administration of justice by providing legal services to low-income people, primarily in Hennepin County, through volunteer lawyers.